

Referral Line Reference Sheet

Last Modified on 08/02/2016 1:30 pm CDT

Referral Line

(What to write and not to write when emailing MRF)

NOT THIS ☹️	THIS 😊	EVEN BETTER 😊😊
Box 7 on 3001 muscle	Loss of muscle control	Loss of muscle control. The driver said she was just diagnosed with M.S. on Feb 10, 2015
She marked question 7 on the 3001 form	Customer lost consciousness in May 2015 due to a car accident.	Customer stated they lost consciousness in May 2015 due to being involved in a car accident. She stated she has been cleared by her doctor and she has had no other problems since.
Selected stroke on form	Customer had a stroke in May 2015.	Customer stated she had a mild stroke in May 2015. You notice left side weakness and she confirms that it affected her left side. She is able to speak clearly.
In a wheelchair	Customer is totally reliant on wheelchair	Customer was in a wheelchair. In our conversation the customer stated that he could not walk without some type of support.
Customer is very unstable on his feet. His hands are extremely arthritic. "Personally I would hate to see this person behind the wheel of anything."	I observed the customer's hands shaking a lot (excessively) and the customer could barely stand.	Customer's hands were shaking excessively and the customer could barely stand independently. The customer stated that he has arthritis, but can grip the steering wheel when driving.
Hopping	Customer hopped to the desk rather than walked to the desk. When asked why she hopped to the desk, she responded, "That's how I walk," and then got upset and started yelling. [this could yield a M/E report]	Customer hopped on left foot to the counter. The customer stated that she has not been able to use the foot at all since an accident that happened last October.
A little confused	Customer seemed confused, had just signed signature and then asked "where should he sign". He also had a hard time hearing me.	Customer had just signed their signature and then asked "where should I sign". In conversation he did not know today's date or what town he was in.

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Came in with a walker	Walker after surgery and limited movement and not able to walk without it.	The customer stated that he uses a walker after having right foot surgery in May 2015. He stated that he plans on continuing to use the walker or a cane indefinitely because he feels more stable with it.
Needs oxygen	Customer stated that he has to have oxygen at all times [this could also be stated as "Customer stated that he needs continuous oxygen"]	The customer stated that he was diagnosed with COPD in December 2012 and that it has progressed so bad that three months ago his doctor put him on continuous oxygen.
Stroke	Customer had two strokes in March and April 2015	Customer had two strokes in March and April 2015. He stated that he still has weakness on his left side and has a difficult time talking and walking.
Mobility issues	Unsteadiness while walking	Customer had a hard time walking and almost fell as he approached the counter. In conversation he stated that he did not have any medical issues and that he was just getting up there in age.
Mobility issues	Difficulty getting in and out of the chair	The customer had a difficult time getting out of the chair. It took him a long time to get to the counter. In conversation he stated that he had nerve damage in both of his feet and also had severe back pain so getting up from a chair is difficult.
Missing right arm	Missing right arm due to circulation problem	Missing right arm due to circulation problem stemming from diabetes, which was diagnosed in June 2014.
#7 on 3001, heart	Loss of consciousness due to a heart problem	Loss of consciousness due to a heart attack on November 12, 2015.

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