## Processing Invisible Disabilities

Last Modified on 01/02/2019 8:59 am CST

## Invisible Disability Act 2017 Wisconsin Act 244: DMV Form MV2167

Effective January 1, 2019, customers may choose to disclose an invisible disability to the State and have a notation added to their customer record.

This notation will inform Law Enforcement that the customer has an invisible disability and specifics to the disability. The notation is only visible to Law Enforcement and DMV staff.

Code	Description
211	APPEARS DEAF OR UNABLE TO UNDERSTAND
212	HAS DIFFICULTY SPEAKING OR COMMUNICATING
213	REPETITIVE OR SELF-STIMULATING BEHAVIORS
214	APPEARS ANXIOUS, NERVOUS OR UPSET
215	BECOMES AGITATED DUE TO PHYSICAL CONTACT
216	ACTS INDIFFERENT OR UNRESPONSIVE
217	INVISIBLE DISABILITY - OTHER - FREE

To add or remove an invisible disability notation, the customer must complete MV2167: Invisible Disability Disclosure.

Customers are able to mail, fax, or email their document to Medical Review (MRF) in Central Office or visit a DMV CSC with their completed form.

If a customer drops their form off at a DMV CSC, fax the form to MRF at 608-267-0518. No cover sheet is needed when sending the document over. Once you receive a

confirmation the fax was received by MRF, send the document via Inter-D mail to MRF at Hill Farms/ MRF Rm 238. Let the customer know that the request has been sent to Central Office, and everything will be taken care of within 1 business day.

Once the information is received from the customer, the notation will be added to the record, and the form is then scanned and saved into OnBase under MRF Form MV2167. The codes added are notations, not restrictions, which means that a customer's physical driver license or identification card is not impacted and customers will not receive a new driver license or identification card printed.

No additional action is needed unless the customer wishes to remove or modify their notations, which can be done by submitting a new MV2167.

## **BDS/QIS Processing Information**

When the form is received, add the product notation to the customer's DL Product. If the customer only has an identification card, add it to the NON.

When entering the notation, review the following information:

- The form is completed and signed. If a date is missing, we will continue to process.
- If a customer checks the box for PN217, enter the notation exactly as stated on the form MV2167, including any spelling and grammatical errors.

Applicant Name    Driver License or ID Card Number	(8)	INVISIBLE DISABILITY DISCLOSURE Wisconsin Department of Transportation MV2167 1/2019 s.341.08 and s.343.14 Wis. Stats.	Wisconsin Department of Transportation Medical Review P.O. Box 7918, Madison, WI 53707-7918 Telephone: (608) 266-2327 Fax: (608) 267-0513
Street Address  City, State ZIP Code  (Area Code) Telephone Number  You may use this form to disclose on your Wisconsir driver license, identification card and vehicle registration record that you have a disability that may not be immediately apparent to another person. Please send the completed form to the address above or present it at a Wisconsin DMV Service Center.  The disclosure that you make will be available to law enforcement officers and employees of the Wisconsin Department of Transportation.  I have an invisible disability that I wish to disclose to law enforcement officers and that may include:    I have an invisible disability that I wish to disclose to law enforcement officers and that may include:    Appears deaf or unable to understand			
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After the notation has been entered, upload the form into the customer's record in OnBase under Driver Documents: MV2167.

There is no follow up letter sent to the customer once this has been processed.

All forms should be processed within 1 business day.

Once the forms have been received via Inter-D mail from BFS, deliver all forms to MRF Supervisor for auditing and retainment.

Legislative Reference: https://docs.legis.wisconsin.gov/2017/related/acts/244